

## Version 4.0 – Effective February 7, 2021

### PURPOSE

This document provides the network configurations and settings that are required to access CourtCall Video for hearings and other sessions. Implementation of these network permissions does not necessarily eliminate the need to allow access or configure settings on individual workstations or devices.

### REQUIRED SETTINGS

- Allow the following on port 443:
  - \*.courtcall.com
  - \*east2.courtcallvoip.com
  - \*west2.courtcallvoip.com
  
- The following ports should be opened/unblocked for proper media flow:
  - 443/TCP & UDP, 3478/TCP & UDP, 3479/TCP & UDP, 20000-25000/UDP, 5060/TCP & UDP:
    - sbc01.west2.courtcallvoip.com – 34.209.51.29
    - sbc02.west2.courtcallvoip.com – 52.12.111.199
    - sbc03.west2.courtcallvoip.com – 44.231.242.184
    - sbc01.east2.courtcallvoip.com – 3.137.49.214
    - sbc02.east2.courtcallvoip.com – 3.13.118.3
    - sbc03.east2.courtcallvoip.com – 3.20.231.172
  
- The web application (front end, backend and Horizon) leverages load balancing for availability and scalability. We do not have a static IP address for the backend/frontend components, but the host names are static and are listed on the matrix. These all communicate over port 443.
  - ccvid3-web.courtcall.com
  - ccvid3-app.courtcall.com
  - ccvid3-hzn.courtcall.com
  - ccvid4-web.courtcall.com
  - ccvid4-app.courtcall.com
  - ccvid4-hzn.courtcall.com

### QUESTIONS

- Please contact CourtCall Technical Support at 800-924-5680

### REVISION HISTORY

Description	Version #	Date
Initial Document	1.0	
Added East and West Voip servers	2.0	April 2020
Added CCVID 3 and CCVID 4 removed CCVID 1 and CCVID 2	3.0	August 2020
Added TCP/UDP port 3478 and 3479	3.5	9/6/2020
Removed Cloudfront, AWS, and CourtCall.Link wildcars, Dev	4.0	2/7/2021