



# COURTCALL VIDEO: ASSISTANCE FROM THE MODERATOR

Hosts may request assistance from the CourtCall Moderator verbally or through the written chat feature.

## Verbal Assistance from the Moderator

Once you are connected to the audio portion of your CourtCall Video room, simply say "Moderator" or "CourtCall" to get the Moderator's attention. As a Host, you have an open line to the Moderator at all times for assistance.

## Chat with Moderator



The chat tab offers simple and efficient communication to reach the CourtCall Moderator for assistance. CourtCall Moderators are also able to create group chats between users in the call, at the Host's direction.

Chats left undeleted (accidentally or otherwise) will be automatically purged by the CourtCall system on a nightly basis.

**INITIATE CHAT**  
Click to create a direct chat to the CourtCall Moderator.

**MODERATOR CHAT**  
Direct communication to the CourtCall Moderator.  
Click to view/hide messages.

**GROUP CHAT**  
With the Host's authorization, the CourtCall Moderator can create a chat between two or more participants in the call.  
Click to view/hide messages.

**CHAT CONTENT**  
Posted messages are available in this space for whichever chat is active.  
Active Chats are indicated in blue.

**ENTER TEXT**  
Write your message in this box. Hit send or press 'enter' on your keyboard to post in the active chat.

**SEND MESSAGE**  
Hit send or press 'enter' on your keyboard to send your message to the active chat.