

CourtCall Case Study





CourtCall handles jail-to-court video conferencing for Allen County, Indiana.

Challenge

Initial hearings for new detainees require being driven from county jail to the courthouse and walking through a tunnel system to reach the courtroom. Inmates need to be searched and medically checked by law enforcement officers before transport, involving extensive labor and transportation costs.

Solution

CourtCall supplied three web-enabled cameras to the courtroom: one each for the judge, attorney, and prosecutor. Forty-two inch monitors in the courtroom allow full public access to hearings. A camera is installed in the jail's conference room (above, right), across from the holding cell.

Results

With CourtCall, 90 minute initial hearing dockets often finished in as little as 20 minutes. Courtroom safety is improved, public distractions are minimized, medical and contraband searches are eliminated. Operating costs for initial arraignments reduced to \$40.00 per day, often less than a day of transportation.

Highlights

- Arraignment time decreased by 78%
- Fixed and ongoing costs paid by profits from the Sheriff's Commissary Fund
- Savings in fuel and transport time for inmates
- Inmate transport to court reduced by 50%
- Less risk to inmates